

LIEBHERR

Liebherr-Africa (Pty) Ltd – Private Bag X69 – Springs 1560 South Africa

Liebherr-Africa (Pty) Ltd

Earthmoving Machinery

Mining Machinery

Construction Machinery

Mobile Cranes

Port Equipment

Domestic Appliances

Liebherr Warrantee – South Africa

The Liebherr Warrantee conditions detailed below apply exclusively to South Africa.

Liebherr grants the purchaser who commissions the appliance for the first time a warrantee according to the conditions stated below. The Liebherr warrantee applies in addition to the statutory warrantee (defect rights) to which the purchaser is entitled against the appliance retailer, and does not restrict these rights.

1. Period and commencement of the Liebherr Warrantee

- a. The Liebherr warrantee is granted for a period of 60 months from date of purchase, for ALL Domestic Appliances
- b. The Liebherr warrantee is granted for a period of 36 months from date of purchase, for ALL Commercial Appliances
- c. The warrantee period commences on transfer of the appliance to the purchaser.

2. Preconditions of the Liebherr Warrantee

- a. The appliance was purchased in South Africa.
- b. The proof of purchase is to be supplied on request to Liebherr Customer Service Representative or "appointed" Agent, for the duration of the warrantee as mentioned above.

3. Content and extent of the Liebherr Warrantee

- a. All proven manufacturers faults during the warrantee period, will be remedied free of charge by a Liebherr Customer Service Representative or appointed Agent.
- b. The Liebherr Warrantee does not cover any compensation claims against Liebherr that go beyond the remedy of factory defects, in particular, Liebherr rejects any liability for consequential damage / claims.
- c. Services provided whilst under warrantee, neither renew or extend the warrantee period.

4. Exclusion from and Termination of the Liebherr Warrantee

- a. Excluded from the Liebherr Warrantee are faults or defects to the appliance that are attributable to:
 - i. Failure to observe the operating and fitting instructions, faulty installations or connection, use in violation of the "intended" use, incorrect operation or excessive stress and wear.

- ii. External issues such as transport damage, damage due to impacts, damage due to Effects of weather or any natural phenomena.
- iii. Repairs and modifications not performed by a Liebherr Customer Service Representative or appointed Agent.

b. The Liebherr Warrantee is terminated in such case that the type plate and / or the appliance number has been removed, tampered with, or rendered illegible by whom-so-ever, or if parts from other manufacturers are installed in the appliance.

5. Limitation Period

- a. Claims from the Liebherr Warrantee arising from a defect discovered in the warrantee period are subject to a period of limitation of 6 months. The period of limitation commences with the discovery of the defect.

Warrantee Provider

For the Republic of South Africa

Liebherr Domestic Appliances

C/O Liebherr Africa

Pvt Bag X 69

Springs 1560

South Africa